

BAUDVILLE®

Ordering
Made Easy!

Order from us 24 hours a day at Baudville.com! Orders placed before 6 p.m. EST will ship out the same day, whether you call, fax or order online. On weekends, your order will ship the next business day.

FOUR WAYS TO ORDER



Online @ www.baudville.com: Our online store is always open and ready to take your order. It's easy, fast and secure!



Phone 1-800-728-0888: Our representatives are available from 8 a.m. to 7 p.m. EST, Monday through Friday. Please have your priority code from the back of the catalog and item numbers ready.



Fax 616-698-0554: Please type or print your order on this order form or fax us your purchase order. Be sure to fill out the form completely to avoid delays. We may need to contact you regarding your order.



Mail: You can also mail your order form to Baudville, Inc., 5380 S2nd Street SE, Grand Rapids, MI 49512. Be sure to fill out the form completely to avoid delays. We may need to contact you regarding your order.

SHIPPING INFORMATION

FREE Tracking Information! Supply us with your email address and we will send you the tracking information specifically for your shipment. Just click the links and you can check the status of your delivery!

Standard Shipping

All orders will ship via ground shipping unless otherwise requested. Additional shipping options are available; please visit Baudville.com or call 1-800-728-0888 for more details.

Rush Shipping

Rush shipping is available upon request at time of order. Additional shipping charges will apply to all rush orders placed after 6 p.m. EST. Charges for shipments outside of the continental USA are subject to a surcharge. Shipping charge total will be calculated at the time the order is placed. Please call Customer Service at 1-800-728-0888 if you need your order rushed.

30-Day Guarantee

We stand behind our products, period. If you need to return an unused product, we'll be happy to credit your account, exchange the item or give you a refund for the cost of the merchandise if returned within

30 days from receipt of your order. Simply return the items along with the packing slip; preferably with a carrier that requires a signature (FedEx, UPS or Certified US Mail). Please retain tracking information until credit has been received.

Returns of personalized or custom merchandise are not accepted.

VISIT OUR WEBSITE

WWW.BAUDVILLE.COM

Live Personalization Preview

- See how your personalization will look on the product in real-time.

Recognition Center

- A resource for recognition information, articles and expert advice.

Product Image Viewer

- High resolution zooming .
- Multiple views of products.

Industry Categorization

- Pages dedicated to industries and divisions, including teaching, health care, volunteering, and customer service.



As always, all in-stock orders placed by 6 p.m. EST will ship the same day.